



Phambili Tourism Academy



Nature SITE GUIDE

TGD/NatSGd/2/0029

Programme Name

Skills programme and Training Certificate in Nature Site Guide, NQF Level 2, SAQA ID TGD/NatSGd/2/0029, 40 Credits.

Programme Purpose

- At the end of this programme the learners will be able to identify all the required knowledge, skills and understanding for application of the Nature Site Guide Skills programme, registration TGD/NatSGd/2/0029
- The qualifying learner achieving these unit standards (in combination with context expertise standard(s)) will be able to create and conduct a local guided tourist experience, based on predominantly natural resources, that entertains and informs visitors.
- The learner will be able to create and conduct short local tours with an emphasis on the natural environment resources.

Workplace Requirements

- Access to tour guide element
- Must have PDP licence
- Must have first Aid Certificate
- Need to have access to customers

Programme Description

Each person that will successfully achieve this programme will be able to:

- This programme will provide the learner with the competence to practice as a tourist guide, as envisaged in the Tourism Amendment Act in situations that require no more than this level of competency (e.g. night drives, closed vehicle drives).

Target group

- The programme is aimed at Guides or potential Tourist Guides who wish to register with DEAT (Department Environmental Affairs and Tourism) as a Nature Site Guide.

Entry Requirements

- A literacy, numeracy and communication at least NQF level 2 (Grade 10) is required. Some interest and product knowledge expertise in a cultural area or history is assumed.

Programme Outcomes

On completion of this Skills Programme, the learner will be able to:

- Establish the needs, limitations and expectations of tourists
- Some knowledge of where tourists come from and what might interest them.
- The ability to access individual and group interests and adapt the experience accordingly.
- Ensure that knowledge and interpretation is at an appropriate level for the group.
- To be able to demonstrate a basic knowledge and understanding of diverse tourist groups, their interests, limitations and related expectations.
- To be able to demonstrate a basic knowledge and understanding of people management skills.
- Safety and effective use of necessary equipment according to specified local procedures e.g. radio, spot lighting, technical equipment, jacks and vehicles.
- Ensure health and safety of tourist on the guided experience with legal requirements.
- Dealing with the non-routine emergencies.
- Avoiding circumstances which may lead to personal risk: rough terrain, wet surfaces and use of equipment.
- Take into account specific medical conditions of members of the group.

Structure of the programme

The Skills Programme in Nature Site Guide consists of:

- Classroom based learning
- On-the-job learning
- Assessment

Programme Roll-Out:

Unit Standard Code	Unit standard Title	Level	Credits
8478	Create a guided experience for customers	2	20
8440	Conduct a guided nature experience in a limited geographical area	2	20
Total Credits			40